NORR

April 22, 2025

Anthony Leonetti,
President
Maystar General Contractors
161 Trade Valley Drive
Vaughan, Ontario
L4H 3N6

Re: Letter of Satisfaction – NORR Architects & Engineers Limited

To Whom it May Concern,

I am pleased to provide this letter of reference in support of Jeff Collins, Project Manager at Maystar General Contractors. I have had the opportunity to work closely with Jeff on several complex renovation and infrastructure renewal projects at Michael Garron Hospital (MGH), where NORR served as the Prime Consultant.

Throughout our collaboration, Jeff consistently demonstrated a high level of professionalism, attention to detail, and strong commitment to quality. His ability to proactively manage construction challenges, while maintaining clear and effective communication with all stakeholders, including the hospital's planning team, plant operations, clinical users, engineering consultants, and subcontractors, was critical to project success in a highly sensitive, active healthcare environment.

Jeff's leadership contributed to the successful delivery of several capital improvement projects at MGH, including the HV Switchgear Replacement, Nurse Call System Modernization, Power Plant Pump Room Remediation, J Wing Emergency Department Secure Zone, and the 840 Coxwell 3rd Floor Medical Offices Fit-out. In all instances, patient safety was maintained, and operational disruptions were minimized without incident. His leadership expertise, responsiveness, and collaborative approach were instrumental in delivering these complex projects on time and within our client's budget.

Based on NORR's experience, I highly recommend Jeff Collins and Maystar General Contractors for inclusion on your prequalification list for future construction opportunities in the public education sector.
Please feel free to contact me should you require any additional information.

Sincerely,



Luke Le
Principal
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